

EHR Guide Field Training



Overview

WHAT is the challenge?

Several challenges exist when supporting ORZEYFUL™ (oveporexton) in the field:

- Narcolepsy type 1 is a chronic condition that may not be consistently recognized or treated; therefore, healthcare providers may need support when it comes to integrating new therapies like ORZEYFUL into existing clinical and EHR workflows.
- Adding ORZEYFUL to the EHR system is important for supporting accurate and consistent prescribing.
- ORZEYFUL is a Schedule [IV/V] medication, and dispensing through [Accredo] Specialty Pharmacy is required.
- ORZEYFUL is a controlled substance, and as a limited distribution medication, it must be prescribed through a specialty pharmacy, which may require additional ordering and prescribing steps that fall outside standard EHR configurations. Electronic prescribing for controlled substances (EPCS) requirements also apply, including two-factor authentication, digital signature, and identity-proofed prescriber credentials.

WHY do ORZEYFUL EHR guides exist?

These guides can help simplify and standardize the integration of a new therapy into EHR workflows. Each guide provides step-by-step, platform-specific instructions for key components—such as ordering, clinical alerts, saving ORZEYFUL as a favorite, and patient education—helping enable efficient implementation, reduce variability, and support consistent use within existing workflows.

WHO should use the ORZEYFUL EHR guides?

Use these guides when speaking with customers who are likely to champion EHR change within their organization. They may, in turn, use the guides in their own discussions with their internal decision-makers and health system information technology (IT) teams.

WHEN should you speak with customers about these topics?

Once ORZEYFUL is approved, these guides can be used with customers wishing to update their workflow to incorporate ORZEYFUL, such as when:

- A practice is actively onboarding ORZEYFUL and needs to configure it in their EHR system.
- A clinical champion who will coordinate the EHR update needs to be identified. A clinical pharmacist may also be involved in these decisions and could benefit from a direct conversation with you.
- A healthcare provider has questions about prescribing workflow and needs platform-specific guidance.

HOW should you engage customers?

This training includes guidance on how to speak with customers about integrating ORZEYFUL into clinical workflows within the EHR system.

Before each customer discussion identify which EHR system the customer uses, determine the right internal stakeholder, and direct them to the appropriate guide.

REMINDER: Do NOT guide a customer through the workings of an EHR or view or receive any patient-specific information (HIPAA).

EHR = electronic health record.

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Key Things to Know

Customer-facing EHR Guides have been developed for Epic®, Oracle® Health, and a more general guide with specific mentions for eClinicalWorks and athenaOne®. Each of these guides provide step-by-step instructions tailored to that system's architecture for:

- Ordering and ePrescribing ORZEYFUL™ (oveporexton), including routing to [Accredo] Specialty Pharmacy
- Creating Order Sets, PowerPlans, SmartSets, or equivalent order bundling structures
- Configuring Alerts
- Saving ORZEYFUL as a Favorite or Preference (depending on the system)
- Adding orderable Patient Education resources

Navigating the ORZEYFUL Dosing Regimen

ORZEYFUL has 2 dose options:

- 1 mg twice-daily dose
- 2 mg twice-daily dose

The accuracy of this information in the EHR enables more efficient communication between the health system and the specialty pharmacy, which may help ensure patients receive the correct dose without delays.



Front covers of the customer-facing EHR Guides: Epic, Oracle Health, and General/Agnostic.

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ePrescribing Supports Compliant Ordering and Routing

Based on the potential risks of forgery, tampering, diversion, and misuse, both federal and state mandates have increasingly made Electronic Prescribing of Controlled Substances (EPCS) a requirement. These requirements vary by state, drug schedule (eg, Schedule [IV or V]) and prescriber type.

For ORZEYFUL™ (oveporexton), this means only authorized prescribers with EPCS privileges may complete and transmit an ORZEYFUL prescription. There are walkthroughs of the process in each guide.

If ORZEYFUL is permitted by organizational and state requirements but is not yet available in the EHR, temporary stopgap workflows can support prescribing. These workflows must be pharmacy-governed and auditable to maintain Drug Enforcement Agency (DEA) compliance, patient safety, and complete prescription documentation. Two pathways adhere to guidelines for scheduled medications: ePrescribing through the [Accredo] Provider Portal (My [Accredo] Patients) and eFaxing the prescription referral form directly to [Accredo], which is allowable in some states that require ePrescribing of controlled substances. For states without restrictions, prescribers can contact [Accredo] Specialty Pharmacy at 1-877-223-4681 (phone) or 1-844-409-0595 (fax).

Order Sets Support Consistent, Accurate Prescribing

Creating an Order Set or SmartSet for ORZEYFUL may help standardize the desired dose and reduce the risk of incorrect dose selection. Order Sets group relevant orders, resources, and associated actions in one place. They may include prescriptions, labs, diagnostics, referrals, and patient education.

Order Sets can support providers by consolidating all relevant prescribing information in one place, including dose details, applicable lab orders, and specialty pharmacy routing, helping to ensure ORZEYFUL is prescribed accurately and directed to the correct pharmacy every time.

Alerts Signal the Potential Need for Action

EHR-based alerts are a clinical decision support tool that surfaces timely reminders or guidance to healthcare providers during the clinical workflow. For ORZEYFUL, alerts can be used to prompt healthcare providers to route a prescription to [Accredo] Specialty Pharmacy or when lab values fall outside a desired range. Alerts may be actionable (prompting a specific task) or informational (no immediate action required). Alerts are most helpful when the following are considered:

- Who the alert applies to (eg, patients prescribed ORZEYFUL)
- What triggers the alert (eg, ORZEYFUL order pending)
- Alert type (interruptive or non-interruptive [passive])



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Saving ORZEYFUL™ (oveporexton) as a Favorite or Preference May Support Prescribing Consistency

Saving ORZEYFUL to a Favorite or Preference List may help make the medication more accessible at the point of prescribing while helping ensure order details are entered consistently. Most EHRs store complete prescription details within the saved entry, including medication name, strength, form, quantity, unit of measure, patient instructions, and number of refills.

CONVERSATION TIP: Ask customers whether their practice manages Favorites/Preferences at the individual user level or the department or health system level. This determines whether the healthcare provider can make this update themselves or whether an EHR IT request is needed.

Orderable Patient Education May Help Keep the Treatment Plan on Track

Education can play a key role in helping ensure patients understand their treatment, including how to take ORZEYFUL correctly. Adding ORZEYFUL patient education resources to the EHR gives healthcare providers and staff easier access to approved materials at the point of care. When patient education is added to an EHR workflow, the health system's IT team typically requires the following information to complete the request.

REMINDER: Do NOT guide a customer through the workings of an EHR or view or receive any patient-specific information (HIPAA). Refer customers to their EHR vendor or internal IT team for hands-on support.

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Variations in Terminology

Functionality is similar across platforms, but terminology varies by system. The table below maps key features to their platform-specific names:

EHR System	Order Bundling	Alerts	Favorites / Preferences	Patient Education
Epic [®]	SmartSets and Order Sets	OurPractice Advisory (OPA)	Preference List My Favorites	Patient education activity Third-party integrations Delivered via - After Visit Summary[®] - MyChart[®] portal
Oracle [®] Health	PowerPlan	Discern Alert MPages alert	Favorites	Patient Education in PowerChart Delivered via - Discharge instructions - Patient portal
eClinicalWorks [®]	Order Sets	Clinical Alerts	My Favorites	Patient Education libraries Delivered via - Printed summaries - Patient portal
athenaOne [®]	Order Plans, Order Groups	Rules-driven clinical decision support	My Favorites, Quick Picks	Embedded patient education resources, linked to diagnoses, orders Delivered via - Visit summaries - AthenaPatient portal

Key Differences Between Systems

Each EHR platform has a distinct architecture that shapes how healthcare providers navigate the prescribing workflow.

EHR System	Key Characteristics
Epic	Modular hierarchy; SmartGroups nest within SmartSet containers. Prescribing, alerts (OPAs), and patient education have separate configuration workflows.
Oracle Health	Favorites saved within PowerChart for quick access. PowerPlans aggregate orders, labs, and education for simultaneous ordering. Discern Alerts can prompt specific actions, such as routing to a specialty pharmacy.
eClinicalWorks	ORZEYFUL [™] (oveporexton) can be saved as a Favorite via the star icon. Alerts surface within the chart, visit workflow, tasks, or inbox based on user permissions.
athenaOne	Order Groups supported; alerts are preconfigured through the Quality Module and cannot be created or edited by practice staff. Changes require athenaOne customer support.



How to Engage With Customers

Every account has a process for managing their EHR system and implementing changes, including adding new medications.

Understanding that the decision process can vary by care setting (eg, healthy systems vs independent physician practices) and how they are made with each customer will help you prepare for customer interactions.

Assessing the Account's EHR Process

To understand how a given account typically adds new medications, consider asking:

- How is a new medication introduced and configured in your EHR medication master file?
- How do you confirm that a new medication is being sent to the correct specialty pharmacy when prescribed electronically?
- Is there a communication or set schedule for drug database updates?

Identifying the Right Stakeholder

The right contact for EHR updates varies by account type:

- Health systems: The EHR build is often managed centrally by pharmacy informatics or an IT team. Identify a clinical champion, such as a physician or pharmacist, who can sponsor the request internally.
- Independent practices: The office manager or a designated EHR administrator is often responsible for updates. A clinical pharmacist may also be involved.
- Once you identify the clinical champion, direct them to the appropriate customer-facing EHR guide for their system.

REMINDER: As a Takeda RBDM, do not guide a customer through the workings of an EHR, or view or receive any patient-specific information (HIPAA). Refer customers to their EHR system vendor or internal IT team for hands-on support.

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Frequently Asked Questions

Q: Will the instructions in the guides work for previous versions of those EHR systems?

A: The guides are written for the most recent version of each applicable EHR system. In most instances, the examples provided will also work on previous versions. Unless an EHR vendor makes significant changes to the platform, the instructions are generally compatible with future versions as well.

Q: What if the customer requests help with adding ORZEYFUL[™] (oveporexton) to an EHR workflow?

A: As a Takeda RDBM, it is important that you do not guide a customer through the workings of an EMR, EHR, or e-prescribing system. Do not view or receive any patient-specific information (HIPAA). Instead, refer the customer to their EHR system vendor or internal IT team for support.

Q: How can I help if a customer wants to prescribe ORZEYFUL but it does not appear in their EHR system?

A: If ORZEYFUL is not available for selection, the practice may need to run a drug database update. As a backup option, the practice EHR System Support/IT team may be able to manually add ORZEYFUL, subject to the practice's business rules for drug database maintenance.

Manual product entries will not be monitored through the EHR for drug-drug interactions and/or allergies.

To avoid having duplicate entries, manual entries should be deleted once the product becomes available within the EHR.

The customer-facing guides also describe temporary ordering pathways while ORZEYFUL is pending in the EHR, including ePrescribing through the [Accredo] Provider Portal and eFaxing the prescription referral form to [Accredo]. These stopgap workflows must be pharmacy-governed and auditable to maintain DEA compliance, patient safety, and complete prescription documentation.

Q: Which EHR systems do the customer-facing guides cover?

A: Guides have been developed for Epic[®], Oracle Health, and a General (Agnostic) guide covering eClinicalWorks and athenaOne[®].

Q: Where can customers access the EHR guides?

A: Digital versions of the appropriate guide may be shared with customers by RDBMs using the Outlook Email Template (US-OVE-0376) or the Rep-Triggered Email Template (US-OVE-0378). Refer to current distribution protocols for up-to-date guidance on sharing these materials.

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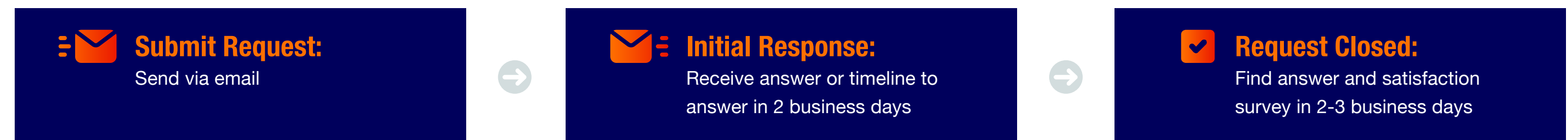
To help address questions the field may encounter, Takeda has partnered with POCP, a health IT consulting company with in-depth knowledge of EHR systems.

POCP supports inquiries related to the ORZEYFUL™ (oveporexton) EHR Guides and how ORZEYFUL appears within EHR systems. Please note that POCP does not work directly with customers.

To submit an issue or question, email EHRSupport@pocp.com. A POCP representative will contact you via email with a resolution, typically within 1-2 business days. Additional information may be requested, as needed, to address the inquiry.

POCP Can Assist With:

- Questions or issues related to how ORZEYFUL appears in EHR systems
- Inquiries related to the EHR Guides



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